

# Expression of Interest Personal Care Home COVID-19 Rapid Response Team

Literature and our own experiences have demonstrated that a Personal Care Home (PCH) experiencing a COVID-19 outbreak often requires additional assistance to maintain resident care and services.

Aligning with our vision "Together leading the way for a healthier tomorrow", Southern Health-Santé Sud is currently recruiting staff to join the Personal Care Home (PCH) COVID-19 Rapid Response Team through an expression of interest. A rapid response team involves a complement of staff that are re-deployed to a PCH when required to assist with the COVID response and providing resident care and services.

## **Employment Status:**

- Staff recruited to the PCH Rapid Response Team maintain their current roles and positions. Staff are redeployed to the respective PCH in a COVID-19 outbreak, during a time period of approximately 1-3 weeks whereby payroll processes continue without interruption and employment status remains at the staff's original program or site location.
- PCH experience is not required.
- COVID-19 Response, Infection Prevention and Control Practices and PCH Training and support will be provided according to the staff's position and role within the team.
- Wage will be reflective of the employee's current salary.
- Travel and accommodation expenses will be covered, as per the respective Collective Agreement.
- The program or site for which the employee is currently employed and then re-deployed as a member of the Rapid Response Team, is back filled as determined by the program or site needs.

#### **PCH COVID-19 Rapid Response Team complement:**

- Leader/manager
- Health Care Aides (from Acute Care, Transitional Care (not working in a PCH) and Home Care) and those who have previously worked as health care aides and are now working in a different department.
- Nurses: Registered Nurses, Registered Psychiatric Nurses, Licensed Practical Nurses, (from Acute Care, Transitional Care (not working in a PCH), Home Care, Palliative Care Program, Staff Development, Mental Health/ other).
- Allied Health Professionals (Occupational Therapists, Dietitians, Physiotherapists, Social Workers, Community Mental Health Workers, other)
- Trained Dietary Aides (including those currently working in a different department)
- Trained Cooks (including those currently working in a different department)
- Environmental Support Services staff
- Administration Support/Program and Clerical Assistants
- Recreational staff
- Mental health Proctors
- Other

<sup>\*</sup> PCH staff are not eligible to volunteer at this time aligning with the Personal Care Home Public Health Single Site Orders. (Professionals exempted from these orders are eligible to apply).



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## **Rapid Response Team role:**

- The team, or selected members of the team, will be re-deployed to a Personal Care Home when an outbreak is declared or when assistance is required to provide care and services for the residents.
- The team will support and work with the site Incident Command and members of the health care team.
- Roles:
  - Leader/manager to assist the site Incident Command/Clinical Leader in the organization and provision of services to residents at the site. The leader/manager will ensure that support to the existing care at the site is established, implemented and evaluated and will work collaboratively with the Incident Commander, PCH site clinical lead, Clinical Resource Nurse, Staff Development and Infection Control.
  - Frontline Nurse Provision of nursing services to residents in the PCH. The nurse will support the
    existing nursing care at the site as determined by individual resident care plans, inclusive of
    resident assessments, medication administration, treatments, evaluation of care, documentation,
    clinical consultation and nursing unit leadership.
  - Health Care Aide Provision of personal care to residents in the PCH according to individual resident care plans and resident needs.
  - Allied Health Professionals/other: Participate in resident care within scope of practice and competencies and assist with other resident needs such as social interactions, feeding, assisting with virtual visits with family.
  - Administrative Support Provision of administrative support to the site as determined by the site Incident Command.
  - Cooks and Dietary Aides Support the existing services at the site as determined by the site Incident
     Command and Nutrition Services Site Supervisor/Manager.
  - Environmental Services Support the existing services at the site as determined by the site Incident Command and Environmental Services Site Supervisor/Manager.



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### **Expectations of Volunteers expressing interest:**

- Respond to the call to be re-deployed to the Personal Care Home in a COVID-19 outbreak.
- Travel to the Personal Care Home to provide on-site support.
- Commitment to anticipated shifts/time frames related to specific deployment for 1-3 weeks (potential of days, evenings, and weekends). Scheduled hours of work will reflect the respective collective agreement.
- Compliance with response team reporting and decision making structure and site processes as determined in collaboration with the site Incident Command.
- Participate in the orientation and training provided
- Obtain and maintain skills related to COVID-19 response and Infection Prevention and Control Practices
- Attend virtual meetings in the establishment of the PCH COVD-19 Rapid Response Team, training and orientation. Participation in these sessions will be compensated at the employee's current salary and according to the respective collective agreement.

Require: driver's license and vehicle or means to arrive and work on site

#### Wage/expenses:

- current wage of current position, as per respective collective agreement
- Travel and accommodation expenses covered, as per respective collective agreement

#### We look forward to your application:

Please complete the attached expression of interest application form and submit to:

Jolyne Bibault (on behalf of Cheryl Harrison COVID-19 Personal Care Home Incident Command)

Deadline for application: December 3 2020 at 1600hrs.