



## Reporting COVID-19 Concerns and Violations

### Public concerns:

Southern Health-Santé Sud staff are receiving questions from the public about how to report violations of federal and provincial orders that pertain to COVID-19. Staff should direct callers to the appropriate government inquiry lines below:

#### Government of Canada Public Inquiries

On March 26, 2020, the Government of Canada implemented an Emergency Order under *The Quarantine Act* that compels anyone returning from outside of Canada to self-isolate for 14 days, whether or not they have symptoms of COVID-19. The Government of Canada will monitor these individuals for compliance.

If an employee receives a report or complaint about non-compliance with *The Quarantine Act*, they should advise the person enquiring to contact the Government of Canada's inquiry line:

Government of Canada Public Inquiries  
613-957-2991  
1-866-225-0709

#### Manitoba Government Inquiry line

As well, **those with known exposure to an individual with COVID-19 and/or those who have tested positive for COVID-19 must self-isolate as advised by Public Health.** Public Health will monitor these individuals for compliance. If these groups do not voluntarily self-isolate, Public Health can use legal powers under *The Public Health Act* to ensure compliance.

If an employee receives a report or complaint from the public about non-compliance for these individuals, they should direct the person enquiring to contact the:

Manitoba Government Inquiry line:  
Phone: 204-945-3744 or 1-866-MANITOBA (1-866-626-4862)  
Email: [mgi@gov.mb.ca](mailto:mgi@gov.mb.ca)  
Hours: Monday to Friday  
8:30 am - 4:30 pm

Anyone that is aware of an individual with **respiratory symptoms** should strongly be encouraged to advise the individual to self-isolate and to contact Health Links – Info Santé Manitoba at 204-788-8200 or 1-888-315-9257. In these instances, information should also be provided about the online self-assessment tool on the Shared Health website (<https://sharedhealthmb.ca/covid19/screening-tool/>).

### Reporting Businesses – Health Protection Unit

Employees may also receive enquiries about **reporting businesses** that are not following a public health order. If anyone observes an infraction of the public health order that creates an urgent threat to public health, they should contact the Health Protection Unit by email at [healthprotection@gov.mb.ca](mailto:healthprotection@gov.mb.ca).

### **Staff concerns:**

Staff should report any COVID-19 concerns about the provision of health care services, works circumstances, or other staff practices to their respective supervisor/or manager for follow-up.